



EMPLOYMENT OPPORTUNITY

Team Lead – Winter Response

LONDON, ON

Posting Date: Monday, November 14, 2022

Posting ID: 094

Atlohsa Family Healing Services is seeking a motivated and dynamic individual to fill the role of **Team Lead** for a winter response program. The primary role of the Team Leader will be to provide leadership, direction and overall management and supervision to a team of Community Care Workers. You will be responsible for implementation of program planning, including staff scheduling and day to day operations. The Winter Response Team Leader will work one on one with Community Care Workers, providing guidance and mentorship on a frontline level, including from time-to-time working frontline with program participants and community members. The Team Lead must be comfortable operating from a land-based healing model. This position may require working shifts that consist of daytime, afternoon, and overnight hours. Candidates must be willing and able to commit to being called in on short notice if the need shall arise.

Role and Responsibility

Using a wholistic Indigenous-led approach to principles of Housing First and Indigenous Harm Reduction, the incumbent will offer a range of personalized and outcome-focused supports to participants accessing the winter response site. The Team Lead will be responsible for supporting frontline staff with team approaches regarding participants, utilizing experience to help assess the needs of participants and leading by example when addressing crisis situations. This may include providing lay counselling and proactively intervening when crisis or conflict arises; which may include aggressive or disruptive in the moment behavior due to substance use and or mental health challenges. The Team Lead will ensure frontline staff are fulfilling their outlined job duties and are abiding by Giwetashkad Program Guidelines and the policy and procedures of Atlohsa Family Healing Services. The Team Lead will work to ensure that Atlohsa Family Healing Services is a safe space for all community members accessing services and programming by referring community members to more appropriate locations if the need shall arise.

Suitability

- Demonstrated knowledge and understanding of the languages, traditional ways, history and cultures of the Indigenous population in the London region
- Strong analysis of colonialism and the ways in which historical and ongoing colonization impacts Indigenous people intergenerationally
- Current knowledge of Indigenous community services and resources
- Understanding of Indigenous homelessness
- Experience working with marginalized individuals
- Demonstrated ability to receive training support, supervision and direction
- Demonstrated strengths in interpersonal relations, problem-solving, crisis intervention, group dynamics, community development and other innovative approaches
- Understanding of cultural safety and an awareness of its impact on practice
- Skills in conflict resolution, mediation, and negotiation (to build trust and resolve disagreements)
- Excellent organizational and coordination skills and the ability to prioritize multiple competing workload demands in fast paced environment
- Effective communication (both written and verbal) and interpersonal skills with the ability to interact with others in a respectful manner as defined in the Atlohsa Code of Conduct
- Current Vulnerable Sector check
- Current Driver's license and clean driving abstract

EMPLOYMENT TERM: Full-time, Contract

CLOSING DATE: Until filled, ASAP

REMUNERATION: Competitive compensation and benefits package based on qualifications

Individuals who self-identify as First Nations, Metis or Inuit are strongly encouraged to apply. At Atlohsa, we value diversity in our workforce and encourage all qualified candidates to apply, however preferences will be given to qualified, Indigenous applicants.

Please submit a cover letter and resume or referral to:

Atlohsa Family Healing Services Inc.

641 Jubilee Road

Muncey, ON N0L 1Y0

Tel No. 519-438-0068 | **Fax No.:** 519-438-0070 | **Email:** jobs@atlohsa.com

Full Job Description Available Upon Request. We thank all those who apply however only those selected for an interview will be contacted.